

Communicating Success: Research Study Initial Questionnaire

Thank you for your interest in the research study: "Communicating Success: The Effect of Prompt Feedback on Adult Learner Success in an Asynchronous, Online Resume Optimization Course" by Bela Gaytan, a graduate student researcher at the Teachers College at Western Governors University.

Please provide your contact information so that you may receive a copy of these responses, as well as a personal response to you to discuss the next steps, should you decide to participate in the study.

The first three questions below are screening questions, to determine your eligibility to participate in the study. The questions following provide the researcher with demographical information about you, as well as some basic information about previous online course experiences.

Thank you in advance for your time and interest!

*** Required**

1. Email address *

2. What is your first name? *

3. What is your last name? *

4. 1. Are you 18 years of age or older? *

Check all that apply.

Yes --> Please proceed to question 2.

No --> Please do not complete this questionnaire. While your willingness to participate is appreciated, only adults who are 18 years of age and older are being accepted for this study.

5. 2. Are you currently or have you ever taken 100% online courses? This does not include hybrid or blended classes with time split between online and in-person courses. Courses can be through educational institutions, or online sites such as Udemy EdX, or websites offering topic courses, such as cooking, crafts, or budgeting. *

Check all that apply.

Yes --> Please proceed to question 3.

No --> Please do not complete this questionnaire. While your willingness to participate is appreciated, only adults 18 years of age and older that are currently or have previously taken 100% online courses are being accepted for this study.

6. 3. Are you considered independent? Independent for the purpose of this study is defined as someone living on their own or with a spouse, partner, or roommate(s); with children or dependent family members; and financially independent. *

Check all that apply.

- Yes --> Please proceed to question 4.
- No --> Please do not complete this questionnaire. While your willingness to participate is appreciated, only independent adults 18 years of age and older that are currently or have previously taken 100% online courses are being accepted for this study.

7. 4. What type of institution are/were the courses through (check all that apply)? *

Check all that apply.

- College or university credit courses
- Massive Open Online Course (MOOC) site, such as Coursera or EdX
- Career and skills enhancement sites, such as Skillshare or Udemy
- Topic websites, such as Diet Doctor, Dave Ramsey, and DIY sites

8. 5. What type of communication options were available for contacting the instructor (check all that apply): *

Check all that apply.

- E-mail
- Messaging through site/platform
- Telephone calls
- Texts
- Video calls
- Other
- No communication options were available

9. 6. Did your instructor offer appointments to students? *

Check all that apply.

- Yes --> Please proceed to question 7.
- No --> Please proceed to question 8.

10. 7. Were these appointments (check all that apply): *

Check all that apply.

- Available anytime a student requested an appointment
- Scheduled at certain points during the class or term
- Occurring only when there were problems (such as student grades or attendance)
- Taking place on a regularly scheduled basis
- Mandatory
- Other

11. 8. Did your coursework involve any of the following components (check all that apply): *

Check all that apply.

- Discussion boards for communicating with fellow students
- Live webinars or video calls with the instructor and students
- Group projects with other students

12. 9. We would like to understand how supported you felt from various people or entities while you are or were taking online courses. Please check only one response for each row. *

Mark only one oval per row.

	Completely Supported	Mostly Supported	Somewhat Supported	Mostly Unsupported	Completely Unsupported	Not Applicable
Instructor	<input type="radio"/>	<input type="radio"/>				
Fellow students	<input type="radio"/>	<input type="radio"/>				
Organization offering the courses	<input type="radio"/>	<input type="radio"/>				
Significant other	<input type="radio"/>	<input type="radio"/>				
Your children	<input type="radio"/>	<input type="radio"/>				
Other family members	<input type="radio"/>	<input type="radio"/>				
Friends	<input type="radio"/>	<input type="radio"/>				

13. 10. Do you feel you would have or have had better academic performance if you had regular, one-on-one contact with your course instructor? *

Check all that apply.

- Yes
- No
- Maybe

Demographic Questions

The following demographic questions are being asked to assist with my analysis to note any gaps or discrepancies, biases noted, and other patterns. This in no way has any impact on your participation or affects your data in any way.

14. 11. What is your age? *

Check all that apply.

- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65 and older

15. 12. Which of the following do you identify as (check all that apply): *

Check all that apply.

- African/Black
- Asian (Southeast Asia, Indian subcontinent)
- Latinx/Hispanic
- Indigenous/Native (North, Central, and South American)
- Middle Eastern/North African
- Pacific Islander (Hawaiian, Samoan, or other Pacific islands)
- White/Anglo/Nordic/European
- None of the above

16. 13. Do you identify with any of the following (check all that apply): *

Check all that apply.

- Disabled (physical and/or mental impairments)
- English is not your first language
- LGBTQIA+
- Military combat veteran
- None of the above

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